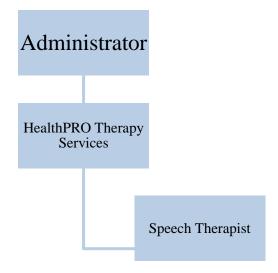
NURSING HOME – MEDICAL SERVICES – SPEECH THERAPY Fund 081-448



FINANCIAL

		Fund 081Dept 448	2015 Actual	2016 Original	2016 Projected	2017 Budget
533	7	PROFESSIONAL SERVICES SERVICES	\$127,586 \$127,586	\$130,000 \$130,000	\$100,017 \$100,017	\$107,637 \$107,637
		EXPENDITURE TOTALS	\$127,586	\$130,000	\$100,017	\$107,637

DESCRIPTION

This department provides physician ordered speech therapy services to residents through a contracted Speech Therapist. There are no CCNH employed staff in this department.

OBJECTIVES

Provide speech therapy services that improve the physical abilities of the residents we serve. The best measure of the effectiveness is whether residents are satisfied with the results.

PERFORMANCE INDICATORS

Indicator	FY2015	FY2016	FY2017
	Actual	Projected	Budgeted
Resident satisfaction scores at National Average or above 4.5	4.46	4.51	4.52