Committee of the Whole

June 11, 2013 Handouts

- 1. Item VII-A-11-Fine Arts Review Committees Application
- 2. Item VII-C-1 -communication Regarding the DDB size
- Item VIII-F-1&2 FY2013 General Corporate Fund Projection Report and Change Reports
- 4. Item VIII-F-4 Memo Regarding Amendment to ILPP Contract
- 5. Item VIII-F-5 Preliminary Fee Review for the Offices of the County Clerk, Recorder, and Sheriff

CHAMPAIGN COUNTY APPOINTMENT REQUEST FORM

PLEASE TYPE OR PRINT IN BLACK INK

NAME:	ROBIN HALL			
ADDRES	s. 405 N. ABBEY ROAD	URBANA	IL	61802
ADDRES	Street	City	State	Zip Code
EMAIL:	rrh1@comcast.net	PHONE:	217 367-18	30
	Check Box to Have Email Address Redact			
BEGINNI	ING DATE OF TERM:	EN	DING DATE:	
your back complete CONSIDE SIGN THI 1. What e	npaign County Board appreciates your interest i ground and philosophies will assist the Coun- the following questions by typing or legib ERED FOR APPOINTMENT, OR REAPPOINT IS APPLICATION.	ty Board in estab ly printing your IMENT, A CANI	lishing your o response. DIDATE MUS	qualifications. Please IN ORDER TO BE ST COMPLETE AND
	pintment?			
Was on pl Chaired th	and developed the Wandell Sculpture Garden at Manning committee for the development of the Urbana Arts Commission. Serve on the Board of the Public Art League of C	ana Arts Commise	sion.	
out the	do you believe is the role of a trustee/commission responsibilities of that role? the selection cpmmittee for art at the two new			
staff, ta	s your knowledge of the appointed body's opera axes, fees?		property holdi	ngs and management,
Will learn	more as committee commences with meetin	igs		

Alan Kurtz

From: Sent: To: Subject: Philip Krein [ptkrein@gmail.com] Monday, June 10, 2013 2:58 PM Alan Kurtz CCDDB

Dear Mr. Kurtz,

I am pleased to hear that the Champaign County Board will be discussing expansion of the Champaign County Developmental Disabilities Board (CCDDB) to five appointed members this evening at the Committee of the Whole. Developmental disabilities span a wide range and affect hundreds and perhaps thousands of families in our local communities. The needs continue to expand. Equally important, with the right services we can expand our expectations for people with developmental disabilities. I have met many such people, and they are eager and anxious to be productive, contributing citizens. Unfortunately, Illinois has not been a leader in implementing best practices and meeting basic federal standards for these citizens. It is hard for a small board to keep up with best practices, represent the diversity of needs, provide a focal point, and serve a leadership role to leverage local resources. I firmly believe that a larger CCDDB will be better able to track best practices, encourage collaboration in the county and the region, rally volunteer groups, raise our expectations, and enhance our ability to deliver. In this era of resource limits, we need the best ideas and a broad set of inputs to get the best return on the county's investment. Expansion of the CCDDB to five members is a positive step, and I encourage it in the strongest terms.

Philip Krein

Champaign

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	7107/10/0	7107/10/71	2102/1/21	SI'UG/15/G	Received	Received	
PROPERTY LAXES (CURRENT)	\$2,072,357	\$8,255,678	\$8,686,118	\$1,021,770	88%	\$8,522,918	-\$163,200
PROPERTY TAXES (BACK)	\$0	\$12,844	\$5,200	\$0	100%	\$5,200	\$0
MOBILE HOME TAXES	\$0	\$9,116	\$8,500	\$0	100%	\$8,500	\$0
PAYMENT IN LIEU OF TAXES	\$0	\$1,345	\$4,500	\$2,241	100%	\$4,500	\$0
COUNTY HOTEL/MOTEL TAX	\$7,644	\$26,177	\$21,000	\$9,962	134%	\$28,073	\$7,073
COUNTY AUTO RENTAL TAX	\$12,160	\$29,933	\$30,000	\$10,805	104%	\$31,132	\$1,132
PENALTIES ON TAXES	\$25,050	\$694,211	\$677,000	\$17,744	100%	\$678,914	\$1,914
BUSINESS LICENSES & PERMITS	\$34,745	\$37,364	\$40,500	\$18,002	100%	\$40,500	\$0
NON-BUSINESS LIC. & PERMITS	\$585,519	\$1,410,816	\$1,195,425	\$587,834	122%	\$1,461,313	\$265,888
FEDERAL GRANTS	\$173,143	\$391,947	\$423,762	\$179,658	100%	\$423,762	\$0
STATE GRANTS	\$116;448	\$203,962	\$197,410	\$105,608	100%	\$197,410	\$0
STATE SHARED REVENUE			5	5		el ti	
CORP. PERS. PROP. REPL. TAX	\$368,810	\$688,933	\$782,641	\$662,277	106%	\$831,052	\$48,411
1% SALES TAX (UNINCORPOR.)	\$440,607	\$1,043,741	\$1,155,478	\$461,480	103%	\$1,187,502	\$32,024
1/4% SALES TAX (ALL COUNTY)	\$2,130,259	\$5,158,766	\$5,389,687	\$2,174,556	%86	\$5,296,614	-\$93,073
USE TAX	\$206,390	\$494,737	\$495,626	\$224,094	105%	\$519,839	\$24,213
INHERITANCE TAX	\$156,452	\$328,274	\$0	\$0	%0	\$0	\$0
STATE REIMBURSEMENT	\$320,762	\$674,978	\$1,320,153	\$1,298,739	100%	\$1,320,153	\$0
SALARY REIMBURSEMENT	\$247,223	\$422,714	\$307,471	\$147,788	100%	\$307,471	\$0
STATE REV./SALARY STIPENDS	\$12,128	\$48,500	\$48,500	\$9,208	100%	\$48,500	\$0
INCOME TAX	\$1,255,071	\$2,948,008	\$2,870,635	\$1,207,630	%86	\$2,812,740	-\$57,895
CHARITABLE GAMES/LICENSE	\$0	\$0	\$0	\$15,742	100%	\$37,782	\$37,782
OFF-TRACK BETTING	\$21,010	\$47,200	\$55,000	\$18,953	83%	\$45,678	-\$9,322
POLICE TRAINING REIMBURSEMENT	\$20,365	\$20,365	\$25,472	\$0	100%	\$25,472	\$0
LOCAL GOVERNMENT REVENUE	\$275,285	\$569,615	\$535,580	\$244,847	106%	\$570,175	\$34,595
LOCAL GOVERNMENT REIMBURSE.	\$220,375	\$563,306	\$563,182	\$249,326	116%	\$653,819	\$90,637
GENERAL GOVERNMENT	\$1,699,478	\$4,113,942	\$4,196,398	\$1,714,975	101%	\$4,218,156	\$21,758
FINES	\$404,542	\$1,014,698	\$1,017,000	\$417,690	100%	\$1,018,049	\$1,049
FORFEITURES	\$6,613	\$28,878	\$30,000	\$3,142	92%	\$27,453	-\$2,547
INTEREST EARNINGS	\$3,928	\$14,553	\$14,400	\$2,313	55%	\$7,944	-\$6,456
RENTS & ROYALTIES	\$251,691	\$584,808	\$591,514	\$254,018	%96	\$570,280	-\$21,234
GIFTS & DONATIONS	\$10,687	\$12,687	\$7,500	\$9,929	132%	\$9,929	\$2,429
OTHR FIN. SOURCESFIX. ASSETS	\$12,708	\$27,104	\$4,000	\$18,534	463%	\$18,534	\$14,534
OTHR. MISC. REVENUE	\$38,807	\$91,262	\$79,105	\$117,220	182%	\$144,220	\$65,115
INTERFUND TRANSFERS	\$517,509	\$1,495,136	\$1,329,440	\$346,648	100%	\$1,329,440	\$0
INTERFUND REIMBURSEMENTS	\$6,028	\$402,997	\$413,903	\$4,926	100%	\$413,903	\$0
TOTALS	844 653 70A	C24 RER 505	\$33 523 400 \$44 557 660	C44 657 660	40407	C03 846 007	204 077
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FY2013 General Corporate Fund Revenue Projection Report

FY2013 General Corporate Fund Expenditure Projection Report

SIGNIFICANT EXPENDITURE LINE ITEMS/CATEGORIES	FY2012 YTD 5/31/2012	FY2012 FINAL 12/31/2012	FY2013 BUDGET 12/1/2012	FY2013 YTD 5/31/2013	PROJECTED % TO BE SPENT	PROJECTED \$ TO BE SPENT	<pre>\$ Difference to Original BUDGET (+/-)</pre>
PERSONNEL Regular Salaries & Wages SLEP Salaries SLEP Overtime Fringe Benefits	\$5,676,153 \$3,093,005 \$127,335 \$1,344,084	\$12,804,410 \$6,946,772 \$371,447 \$2,625,138	\$13,167,485 \$7,354,343 \$456,685 \$2,733,105	\$6,156,949 \$3,546,816 \$153,242 \$1,353,932	97.26% 98.24% 69.79% 99.08%	\$12,806,453 \$7,225,098 \$318,743 \$2,707,864	-\$361,032 -\$129,245 -\$137,942 -\$25,241
COMMODITIES Postage Purchase Document Stamps Gasoline & Oil All Other Commodities	\$144,006 \$360,000 \$95,930 \$256,247	\$237,503 \$870,000 \$236,781 \$608,126	\$243,848 \$748,150 \$251,039 \$651,229	\$116,763 \$440,000 \$100,231 \$261,379	81.11% 126.75% 108.15% 101.65%	\$197,792 \$948,300 \$271,498 \$662,002	-\$46,056 \$200,150 \$20,459 \$10,773
SERVICES Gas Service Electric Service Medical/Professional Services All Other Services	\$182,892 \$299,263 \$531,119 \$1,611,577	\$300,072 \$872,397 \$1,089,242 \$3,575,200	\$400,000 \$900,000 \$1,073,947 \$3,875,310	\$181,635 \$266,012 \$568,229 \$1,527,809	75.70% 92.02% 109.70% 95.51%	\$302,804 \$828,198 \$1,178,172 \$3,701,459	-\$97,196 -\$71,802 \$104,225 -\$173,851
CAPITAL Vehicles All Other Capital	0 0 8 %	\$228,237 \$88,686	\$156,140 \$54,941	\$79,140 \$40,009	100.00% 100.00%	\$156,140 \$54,941	0\$ \$0
TRANSFERS To Capital Improvement Fund All Other Transfers	\$0 \$47,965	\$86,319 \$167,205	\$123,278 \$509,404	\$0 \$333,142	100.00%	\$123,278 \$509,404	0\$
DEBT REPAYMENT	417,044	\$549,556	\$545,536	\$417,491	100.00%	\$545,536	\$0
IUIAL	\$14,186,619	\$31,657,090	\$31,657,090 \$33,244,440 \$15,542,778	\$15,542,778	97.87%	\$32,537,682	-\$706,758

FY2013 General Corporate Fund Projection Summary Report

FUND BALANCE 11/30/12 (unaudited) BEGINNING FUND BALANCE % OF BUDGET -	\$4,348,086 13.08%		
ADD FY2013 REVENUE LESS FY2013 EXPENDITURE	Budgeted \$32,522,100 \$33,244,440	Projected \$32,816,927 \$32,537,682	
Revenue to Expenditure Difference	-\$722,340	\$279,245	
FUND BALANCE PROJECTION - 11/30/13 % OF 2013 Expenditure Budget	\$3,625,746 10.91%	\$4,627,331 13.92%	

GENERAL CORPORATE FUND - FY2013 BUDGET CHANGE REPORT

General Corporate Fund Original Budget As O	f:	12/1/2012		
Expenditure		\$32,643,640		
Revenue		\$32,517,745		
Revenue/Expenditure Difference		(\$125,895)		
General Corporate Fund Budget As Of:		6/6/2013		
Expenditure	\$33,244,440	% Inc/Dec	1.84%	Revenue/Exp.
Revenue	\$32,522,100	% Inc/Dec	0.01%	(\$722,340)

EXPENDITURE CHANGES			Revenue	
Department	Description	Expenditure Change	Change	Difference
Sheriff	Re-Encumber Purchase of Vehicles from FY2012	\$85,585	\$0	(\$85,585)
County Board	Re-Encumber Funds Pledged for Clinton Landfill Legal Challenge	\$13,642	\$0	(\$13,642)
Public Properties	Re-Encumber Funds for Downtown Correctional Center Repair/Maintenance	\$5,960	\$0	(\$5,960)
County Board	Appropriate Funds for Participation in Mahomet Aquifer Sole Source Coalition	\$14,000	\$0	(\$14,000)
EMA	Grant Award for Training Exercises	\$3,730	\$3,730	\$0
п	Re-Encumber Funds for Lyle Shields Meeting Room Remodel	\$3,116	\$0	(\$3,116)
General County	Grant to Nursing Home to Forgive Outstanding Loan	\$333,142	\$0	-\$333,142
Correctional Center	Signing Bonus for Corrections Contract	\$141,000	\$0	-\$141,000
Coroner TOTAL	Public Health Grant	\$625 \$600,800	\$625 \$4,355	\$0 (\$596,445)

Changes Attrributable to Recurring Costs	\$0	\$625	\$625
Changes Attributable to 1-Time Expenses	\$600,800	\$3,730	(\$597,070)



CHAMPAIGN COUNTY ADMINISTRATIVE SERVICES

1776 East Washington Street, Urbana, Illinois 61802-4581

ADMINISTRATIVE, BUDGETING, PURCHASING, & HUMAN RESOURCE MANAGEMENT SERVICES

Deb Busey, County Administrator

MEMORANDUM

TO: Christopher Alix, Deputy Chair of Finance and MEMBERS of the COUNTY BOARD FINANCE COMMITTEE of the WHOLE

FROM: Deb Busey, County Administrator

DATE: June 10, 2013

RE: AMENDMENT TO CONTRACT WITH ILPP

As you are aware, the Champaign County Board entered into an agreement with ILPP to have a comprehensive jail needs assessment study conducted with the purpose of developing a plan that will establish current and future adult capacity requirements and costs associated with either the remodeling of the County's current Downtown Correctional Facility, or the construction of an addition to the County's Satellite Jail, and to identify ways of reducing the demand for bed space, while maintaining public safety.

Simultaneous to the contract with ILPP, the County Board has also appointed a Community Justice Task Force to provide recommendations of programming and alternatives to incarceration which could also ultimately have an impact on the population to be housed in the County's correctional facilities.

The original timeline of the ILPP Contract anticipated a final report to be delivered by the end of May. The timeline for the Community Justice Task Force anticipated their final report to be delivered by the end of June. Over the course of the past several months, it has become evident that the most effective use by the County of the Community Justice Task Force Report is to have it evaluated by ILPP and recommendations incorporated into the Final Report and Action Plan to be provided by ILPP. This is additional scope of work for ILPP, and delays the delivery of their final report – based on a number of scheduling issues both for ILPP and the County Board – to a special County Board study session, hopefully to occur in late July.

As a result of the above, the following amendments to the ILPP contract are recommended:

 Delay the final report until July 30th, 2013. Change the amount of payment to be withheld until delivery of the final report from 40% to 20% of the original contract cost, and release the remaining 20% to ILPP on June 21st, 2013. 2. Approve additional compensation of \$25,000 to be paid to ILPP upon delivery of the final report to cover: additional work including review and integration of the task force report; additional integration and planning based on input received from the public, County Board and elected officials in response to the draft report; and additional public engagement related to the final report.

The funding for the extension will come from the Public Safety Sales Tax Fund, as did the funding for the original contract.

Thank you for your consideration of these amendments to the ILPP Contract. If approved, we will prepare an official Amendment to Contract to be voted on by the County Board on June 20, 2013.

Preliminary Fee Profile



Government Performance Services

Expense and Cost Consulting

Champaign County Clerk Preliminary Fee Review

Presented by



June 07, 2013

Introduction & Background

Purpose and Scope of the Study

The Champaign County Clerk engaged **Bellwether, LLC.** (Bellwether) to provide a preliminary review of the actual cost of providing permitted fee services within the County Clerk's office. The Office currently charges fees to residents and non-residents of Champaign County as services are requested.

The principal goal of the preliminary study is to evaluate aggregate collected fees to estimate the alignment of current fees to actual costs. This evaluation uses leading indicators to juxtapose fee alignment and therefore <u>does not</u> provide the full calculation necessary to meet State of Illinois - 55 ILCS 5/4-4001(from Ch. 34, par. 4-4001) (County Clerk Fees) or US Office of Management & Budget Circular A-87 requirements.

We believe that aligning fees with actual costs is good public policy in that it helps to place the financial burden of government on the users of specific government services, including out-of-county residents and companies who may use the services of Champaign County but may not be property tax payers in the County. Bellwether does not propose specific recommendations for establishing or changing fees. Our observations may suggest an increase in some fees may be warranted and acceptable under current state law. The decision to change or add fees is the sole responsibility of Champaign County government.

Overview

While the County Clerk data and accounting system appear to accurately record fees received, it does not appear to track those fees by specific transaction or record a total volume of transactions by type. This lack of volume count by transaction type added a level of complexity to the preliminary review.

Bellwether analysts used the monthly deposit reports to create a proxy volume model. This model estimated the volume based on a weighted distribution of fees as a percentage of all transactions. Since some of these receipt line items included multiple fees (i.e. "Misc-Copy/Cert/Label/Map") we were unable to project a fee specific forecast for the preliminary review. We believe we have established a <u>conservative</u> estimate of volume and potential fee gap based on this model. The lack of volume detail will not impact the accuracy of the next phase of detailed activity analysis.

Bellwether has concluded that many of the fees currently associated with services, programs and activities provided within the Champaign County Clerk's office may not be sufficient to cover the actual cost of providing these services.

Champaign County's last Cost of Services study was conducted several years ago. Years of regular wage management and increased costs for goods and services have placed a strain on budgets and suggest that some services are being subsidized by General Fund property tax revenues.

Many of the services provided by the Office are requested infrequently, as such, fee adjustments to low volume services may not produce a measureable difference in the funding of the Office. That said, leading indicators suggest an imbalance of cost-to-fee on a number of commonly provided services.

Additionally, available information suggests Champaign County may be subsidizing grant administrative costs from the General Fund. A preliminary review suggests indirect expense calculations likely have low valuations of administrative and facilities costs in grant accounting. These findings suggest the need for an updated Cost Allocation Plan for shared county services and facilities.

The Bellwether Approach (Preliminary Fee Reviews)

The Preliminary Fee Review is an intentionally high-level and rapid analysis of aggregate data related to the operations and expenses of the department. Central to the analysis is:

- Annual budgeted expenses
- Actual expenses
- Inclusion (or exclusion) of expense categories or lines within the department budget(s)
- Changes in staff related expenses
- Current revenues derived from fees
- Current revenues derived from other sources
- Service requests Volumes and trends
- Changes in State Law or Regulations
- Appropriate exclusions of data (related to services that are non-eligible for fees)

Bellwether engaged key County staff only to the extent necessary to collect and clarify the data. In addition, assumptions were prepared to account for the likely scope and amount of indirect expenses. The provided data was assessed for reasonableness and completeness. The Bellwether analysis produces a likely "gap" in fee revenue, typically in a range.

Direct & Indirect Expenses

Both direct and indirect expenses may be included for the purposes of establishing the cost of services under Illinois law. Direct expenses are expenses, including labor, that are directly incurred for the purpose of delivering a particular service. Direct expenses can also include pre-printed forms, dedicated equipment or software, or dedicated office facilities. Indirect expenses are expenses that include shared management services or administrative costs, portions of shared facility costs and maintenance and portions of shared equipment.

For the purposes of this Preliminary Review direct and indirect costs were estimated at the aggregate department level. Expenses were reduced to reflect that not all activities within the County Clerk's office are eligible to collect fees.

If a full cost review is requested expenses will be reduced to the lowest possible level and allocated to specific activities and services consistent with the requirements of a detailed cost study.

Direct Expenses(Preliminary Aggregate View)

Expense Item	Allocation Process	Amount
Employee Labor Costs	The cost of employee time is calculated including direct compensation, taxes and benefits.	\$267,467
Required Materials (supplies)	The cost of specific required materials (i.e. Marriage Certificate paper stock) that could be directly associated with specific services are allocated to only those services.	\$5,000
Dedicated Equipment, Software, and Facilities	Where possible to connect expenses directly to specific activities costs are allocated to only those services.	\$14,500

*During Preliminary Fee Reviews we assume that elected County Clerk's spend 50% of their time engaged in the oversight of non-fee eligible activities.

Indirect	Expenses	(Preliminary	Aggregate View)
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Expense Item	Allocation Process	Amount
Facilities	Estimate fair share facilities and other general corporate expenses. Detailed analysis will be done during a full cost study.	Further analysis required to determine the actual cost to the department
General Management & Administrative Time	The cost of management time, training time, and other administrative time is allocated to the services under review based on the amount of time employees spend providing the services under review. Not all management and administrative time is allocated to the services under review as other work is conducted within the office that is not subject to service fees.	Will be assessed in detail during full study. Conservative range for the purposes of the Preliminary review - \$40,000 - 50,000
General Equipment, Telephone and Supplies	The cost of equipment and supplies that are used to provide multiple services within the office are allocated based on the volume of transactions in the office, and the estimated consumption of the resource per transaction.	Will be assessed in detail during full study. This expense category will include the general asset accounts that are shared among county departments. Conservative range for the purposes of the Preliminary review - \$25,000 - \$30,000

Current Fee Revenues

For the purposes of this preliminary review, FY2012 transaction volumes were used. Fees that were collected for a dedicated purpose (i.e. Automation fund fees), or fees collected and distributed to other entities (i.e. \$4 per death certificate sent to state), were subtracted from overall fee revenue while projecting the "funding gap."

Funding Gap

The funding gap was projected using:

- Expense side budget data
- Assumptions related to the percentage of expenses (including labor) that may be attributable to fee related services
- Assumptions related to likely indirect expenses that may be attributable to fee related services
- Fee revenues from FY2012

The aggregate fee funding gap for the Champaign County Clerk's office is projected to be approximately \$86,910. It is not likely that this entire amount can be attributed to services for which a fee can be collected. However, capturing 50-60% of the gap is a reasonable expectation (\$43,455 - 52,146 annually). Realizing additional fee revenue is entirely dependent on the decisions of Champaign County elected officials after a full cost study is performed.

As previously discussed, the estimated volume of prior year transactions has a direct impact on the estimated gap. To ensure a realistic estimate was provided, the model defaulted to a higher percentage of lower cost fee.

Potential revenue from updating grant indirect costs is not included in this estimate. A full Cost Allocation Plan would be required to provide grant writing staff with updated costing data. Results would vary by grant, however a significant savings for the general fund may be available.

The Bellwether Approach(Full Cost Studies)

Bellwether's method of remote data collection provides the County Clerk staff the opportunity to provide detailed input into the day-to-day work being done in the office. Tasks are grouped by common elements allowing juxtaposition of costs for infrequent tasks.

On site data collection by Bellwether associates allow for direct observation of the flow of the work and clarification of data. Employees participate in individual interviews and are observed to confirm the most common practice for providing the services in question.

Bellwether uses a detailed modeling method known as Activity Based Costing. This model creates a fully transparent view of the cost of services provided. At a high level, our analysis illustrates;

- Labor Costs as a value per minute
- General administrative costs apportioned by activity
- Consumable costs per transaction
- Equipment/Software costs apportioned by transaction
- Facility Costs apportioned by function
- Third party costs per function
- Function costs apportioned by transaction

Fee prices are defined by state laws and county ordinances. County governments may charter cost studies to review the appropriateness of these fees and make adjustments to meet actual expenses. The process and authority to adjust these fees are addressed in laws of the State of Illinois - 55 ILCS 5/4-4001(from Ch. 34, par. 4-4001)(*County Clerk Fees*), prescribing:

"The county board may, however, by ordinance, increase the fees allowed by this Section and also the notary public recordation fees allowed by Section 2-106 of the Illinois Notary Public Act and the indexing and filing of assumed name certificate fees allowed by Section 3 of the Assumed Business Name Act and collect such increased fees from all persons and entities other than officers, agencies, departments and other instrumentalities of the State if the increase is justified by an acceptable cost study showing that the fees allowed by these Sections are not sufficient to cover the cost of providing the service.

A Statement of the costs of providing each service, program and activity shall be prepared by the county board. All supporting documents shall be public record and subject to public examination and audit. All direct and indirect costs, as defined in the United States Office of Management and Budget Circular A-87, may be included in the determination of the costs of each service, program and activity."

The **Bellwether** Baseline Fee Study methodology meets or exceeds all provisions of the above stated laws and guidelines.

County Clerk transactions and fees are logically grouped into categories based on common work flow, effort and statutory authority. The categories include:

- Copies / Certified Copies of Vital Records
- Marriage License and Civil Unions
- Tax Documents
- Miscellaneous Transactions

Copies / Certified Copies of Vital Records

Illinois law - 55 ILCS 5/4-4001 (from Ch. 34, par. 4-4001)(County Clerk Fees), prescribes:

"For each official copy of any process, file, record or other instrument of and pertaining to his office, 50¢ for each 100 words, and \$1 additional for certifying and sealing the same."

"The county board of any county of the first or second class may by ordinance authorize the county clerk to impose an additional \$2 charge for certified copies of vital records as defined in the Section 1 of the Vital Records Act, for the purpose of developing, maintaining, and improving technology in the office of the County Clerk."

Marriage License and Civil Unions

Illinois law -55 ILCS 5/4-4001 (from Ch. 34, par. 4-4001)(County Clerk Fees), prescribes:

"For issuing each civil union or marriage license, the certificate thereof, and for recording the same, including the recording of the parent's or guardian's consent where indicated, a fee to be determined by the county board of the county, not to exceed \$75, which shall be the same, whether for a civil union or marriage license. \$5 from all civil union and marriage license fees shall be remitted by the clerk to the State Treasurer for deposit into the Domestic Violence Fund."

Tax Related Services

Illinois law -55 ILCS 5/4-4001 (from Ch. 34, par. 4-4001)(County Clerk Fees), prescribes:

"The following fees shall be allowed for services attending the sale of land for taxes, and shall be charged as costs against the delinquent property and be collected with the taxes thereon: For services in attending the tax sale and issuing certificate of sale and sealing the same, for each tract or town lot sold, \$4. For making list of delinquent lands and town lots sold, to be filed with the Comptroller, for each tract or town lot sold, 10¢."

Miscellaneous Transactions

Illinois law -55 ILCS 5/4-4001 (from Ch. 34, par. 4-4001)(County Clerk Fees), prescribes:

"For filing any paper not herein otherwise provided for, \$1, except that no fee shall be charged for filing a Statement of economic interest pursuant to the Illinois Governmental Ethics Act or reports made pursuant to Article 9 of The Election Code. For issuance of fireworks permits, \$2.For issuance of liquor licenses, \$5.For filing and recording of the appointment and oath of each public official, \$3. For officially certifying and sealing each copy of any process, file, record or other instrument of and pertaining to his office, \$1. For swearing any person to an affidavit, \$1. For issuing each license in all matters except where the fee for the issuance thereof is otherwise fixed, \$4."

"For taking and certifying acknowledgments to any instrument, except where herein otherwise provided for, \$1. For issuing each certificate of appointment or commission, the fee for which is not otherwise fixed by law, \$1. For cancelling tax sale and issuing and sealing certificates of redemption, \$3. For issuing order to county treasurer for redemption of forfeited tax, \$2. For trying and sealing weights and measures by county standard, together with all actual expenses in connection therewith, \$1. For services in case of estrays, \$2."

Government Performance Services

Expense and Cost Consulting

Independent studies required to support informed decision making by local officials can be expensive – not any longer. Bellwether, LLC.has developed a service model designed to meet the needs of local governments with no-regrets pricing:

Preliminary Fee Profile – We do a rapid, low cost review of high level data to determine if there is a need for a fully compliant fee study.

Baseline Fee Study– Is a comprehensive fee study to analyze direct and indirect costs attributed to each service and user fee.

Ongoing Virtual Program– Update your data periodically and use our staffing model and planning model services and never pay for another full fee study again with our annual cost model updates.

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Preliminary Fee Profile



Government Performance Services

Expense and Cost Consulting

Champaign County Recorder Preliminary Fee Review

Presented by



June 07, 2013

Introduction & Background

Purpose and Scope of the Study

The Champaign County Recorder engaged **Bellwether**, **LLC.** (Bellwether) to provide a preliminary review of the actual cost of providing permitted fee services within the County Recorder's office. The Office currently charges fees to residents and non-residents of Champaign County as services are requested.

The principal goal of the preliminary study is to evaluate aggregate collected fees to estimate the alignment of current fees to actual costs. This evaluation uses leading indicators to juxtapose fee alignment and therefore <u>does not</u> provide the full calculation necessary to meet State of Illinois - 55 ILCS 5/3-5018 (from CH. 34, Par. 305018) *(County Recorder Fees)* or US Office of Management & Budget Circular A-87 requirements.

We believe that aligning fees with actual costs is good public policy in that it helps to place the financial burden of government on the users of specific government services, including out-of-county residents and companies who may use the services of Champaign County but may not be property tax payers in the County. Bellwether does not propose specific recommendations for establishing or changing fees. Our observations may suggest an increase in some fees may be warranted and acceptable under current state law. The decision to change or add fees is the sole responsibility of Champaign County government.

Overview

Bellwether has concluded that many of the fees currently associated with services, programs and activities provided within the Champaign County Recorder's office may not be sufficient to cover the actual cost of providing these services.

Champaign County's last Cost of Services study was conducted several years ago. Years of regular wage management and increased costs for goods and services have placed a strain on budgets and suggest that some services are being subsidized by General Fund property tax revenues.

Many of the services provided by the Office are requested infrequently, as such, fee adjustments to low volume services may not produce a measureable difference in the funding of the Office. That said, leading indicators suggest an imbalance of cost-to-fee on a number of commonly provided services.

Additionally, available information suggests Champaign County may be subsidizing grant administrative costs from the General Fund. A preliminary review suggests indirect expense calculations likely have low valuations of administrative and facilities costs in grant accounting. These findings suggest the need for an updated Cost Allocation Plan for shared county services and facilities.

The Bellwether Approach (Preliminary Fee Reviews)

The Preliminary Fee Review is an intentionally high-level and rapid analysis of aggregate data related to the operations and expenses of the department. Central to the analysis is:

- Annual budgeted expenses
- Actual expenses
- Inclusion (or exclusion) of expense categories or lines within the department budget(s)
- Changes in staff related expenses
- Current revenues derived from fees
- Current revenues derived from other sources
- Service requests Volumes and trends
- Changes in State Law or Regulations
- Appropriate exclusions of data (related to services that are non-eligible for fees)

Bellwether engaged key County staff only to the extent necessary to collect and clarify the data. In addition, assumptions were prepared to account for the likely scope and amount of indirect expenses. The provided data was assessed for reasonableness and completeness. The Bellwether analysis produces a likely "gap" in fee revenue, typically in a range.

Direct & Indirect Expenses

Both direct and indirect expenses may be included for the purposes of establishing the cost of services under Illinois law. Direct expenses are expenses, including labor, that are directly incurred for the purpose of delivering a particular service. Direct expenses can also include pre-printed forms, dedicated equipment or software, or dedicated office facilities. Indirect expenses are expenses that include shared management services or administrative costs, portions of shared facility costs and maintenance and portions of shared equipment.

For the purposes of this Preliminary Review direct and indirect costs were estimated at the aggregate department level. Expenses were reduced to reflect that not all activities within the County Recorder's office are eligible to collect fees.

If a full cost review is requested expenses will be reduced to the lowest possible level and allocated to specific activities and services consistent with the requirements of a detailed cost study.

Direct Expenses(Preliminary Aggregate View)

Expense Item	Allocation Process	Amount
Employee Labor Costs	The cost of employee time is calculated including direct compensation, taxes and benefits.	\$250,855
Required Materials (supplies) Dedicated Equipment, Software, and	The cost of specific required materials that could be directly associated with specific services are allocated to only	\$123,825
Facilities	those services.	

*During Preliminary Fee Reviews we assume that elected County Recorder's spend 50% of their time engaged in the oversight of non-fee eligible activities.

Indirect	Expenses (Preliminary Aggregate View)
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Expense Item	Allocation Process	Amount
Facilities	Estimate fair share facilities and other general corporate expenses. Detailed analysis will be done during a full cost study.	Further analysis required to determine the actual cost to the department
General Management & Administrative Time	The cost of management time, training time, and other administrative time is allocated to the services under review based on the amount of time employees spend providing the services under review. Not all management and administrative time is allocated to the services under review as other work is conducted within the office that is not subject to service fees.	Will be assessed in detail during full study. Conservative range for the purposes of the Preliminary review - \$40,000 - 50,000
General Equipment, Telephone and Supplies	The cost of equipment and supplies that are used to provide multiple services within the office are allocated based on the volume of transactions in the office, and the estimated consumption of the resource per transaction.	Will be assessed in detail during full study. This expense category will include the general asset accounts that are shared among county departments. Conservative range for the purposes of the Preliminary review - \$25,000 - \$30,000

Current Fee Revenues

For the purposes of this preliminary review, FY2012 transaction volumes were used. Fees that were collected for a dedicated purpose (i.e. Automation fund fees), or fees collected and distributed to other entities (i.e. \$4 per death certificate sent to state), were subtracted from overall fee revenue while projecting the "funding gap."

Funding Gap

The funding gap was projected using:

- Expense side budget data
- Assumptions related to the percentage of expenses (including labor) that may be attributable to fee related services
- Assumptions related to likely indirect expenses that may be attributable to fee related services
- Fee revenues from FY2012

The aggregate fee funding gap for the Champaign County Recorder's office is projected to be approximately \$228,646. It is not likely that this entire amount can be attributed to services for which a fee can be collected. However, capturing 40-50% of the gap is a reasonable expectation (\$91,458 -114,323 annually). Realizing additional fee revenue is entirely dependent on the decisions of Champaign County elected officials after a full cost study is performed.

Potential revenue from updating grant indirect costs is not included in this estimate. A full Cost Allocation Plan would be required to provide grant writing staff with updated costing data. Results would vary by grant, however a significant savings for the general fund may be available.

The Bellwether Approach(Full Cost Studies)

Bellwether's method of remote data collection provides the County Recorder staff the opportunity to provide detailed input into the day-to-day work being done in the office. Tasks are grouped by common elements allowing juxtaposition of costs for infrequent tasks.

On site data collection by Bellwether associates allow for direct observation of the flow of the work and clarification of data. Employees participate in individual interviews and are observed to confirm the most common practice for providing the services in question.

Bellwether uses a detailed modeling method known as Activity Based Costing. This model creates a fully transparent view of the cost of services provided. At a high level, our analysis illustrates;

- Labor Costs as a value per minute
- General administrative costs apportioned by activity
- Consumable costs per transaction
- Equipment/Software costs apportioned by transaction
- Facility Costs apportioned by function
- Third party costs per function
- Function costs apportioned by transaction

Fee prices are defined by state laws and county ordinances. County governments may charter cost studies to review the appropriateness of these fees and make adjustments to meet actual expenses. The process and authority to adjust these fees are addressed in laws of the State of Illinois - 55 ILCS 5/4-4001(from Ch. 34, par. 4-4001)(*County Recorder Fees*), prescribing:

"The county board may, however, by ordinance, increase the fees allowed by this Section and also the notary public recordation fees allowed by Section 2-106 of the Illinois Notary Public Act and the indexing and filing of assumed name certificate fees allowed by Section 3 of the Assumed Business Name Act and collect such increased fees from all persons and entities other than officers, agencies, departments and other instrumentalities of the State if the increase is justified by an acceptable cost study showing that the fees allowed by these Sections are not sufficient to cover the cost of providing the service.

A Statement of the costs of providing each service, program and activity shall be prepared by the county board. All supporting documents shall be public record and subject to public examination and audit. All direct and indirect costs, as defined in the United States Office of Management and Budget Circular A-87, may be included in the determination of the costs of each service, program and activity."

The **Bellwether** Baseline Fee Study methodology meets or exceeds all provisions of the above stated laws and guidelines.

County Recorder transactions and fees are logically grouped into categories based on common work flow, effort and statutory authority. The categories include:

- Copies / Certified Copies of Vital Records
- Marriage License and Civil Unions
- Tax Documents
- Miscellaneous Transactions

Copies / Certified Copies of Vital Records

Illinois law - 55 ILCS 5/4-4001 (from Ch. 34, par. 4-4001)(County Recorder Fees), prescribes:

"For each official copy of any process, file, record or other instrument of and pertaining to his office, 50¢ for each 100 words, and \$1 additional for certifying and sealing the same."

"The county board of any county of the first or second class may by ordinance authorize the county Recorder to impose an additional \$2 charge for certified copies of vital records as defined in the Section 1 of the Vital Records Act, for the purpose of developing, maintaining, and improving technology in the office of the County Recorder."

Marriage License and Civil Unions

Illinois law -55 ILCS 5/4-4001 (from Ch. 34, par. 4-4001)(County Recorder Fees), prescribes:

"For issuing each civil union or marriage license, the certificate thereof, and for recording the same, including the recording of the parent's or guardian's consent where indicated, a fee to be determined by the county board of the county, not to exceed \$75, which shall be the same, whether for a civil union or marriage license. \$5 from all civil union and marriage license fees shall be remitted by the Recorder to the State Treasurer for deposit into the Domestic Violence Fund."

Tax Related Services

Illinois law -55 ILCS 5/4-4001 (from Ch. 34, par. 4-4001)(County Recorder Fees), prescribes:

"The following fees shall be allowed for services attending the sale of land for taxes, and shall be charged as costs against the delinquent property and be collected with the taxes thereon: For services in attending the tax sale and issuing certificate of sale and sealing the same, for each tract or town lot sold, \$4. For making list of delinquent lands and town lots sold, to be filed with the Comptroller, for each tract or town lot sold, 10¢."

Miscellaneous Transactions

Illinois law -55 ILCS 5/4-4001 (from Ch. 34, par. 4-4001)(County Recorder Fees), prescribes:

"For filing any paper not herein otherwise provided for, \$1, except that no fee shall be charged for filing a Statement of economic interest pursuant to the Illinois Governmental Ethics Act or reports made pursuant to Article 9 of The Election Code. For issuance of fireworks permits, \$2.For issuance of liquor licenses, \$5.For filing and recording of the appointment and oath of each public official, \$3. For officially certifying and sealing each copy of any process, file, record or other instrument of and pertaining to his office, \$1. For swearing any person to an affidavit, \$1. For issuing each license in all matters except where the fee for the issuance thereof is otherwise fixed, \$4."

"For taking and certifying acknowledgments to any instrument, except where herein otherwise provided for, \$1. For issuing each certificate of appointment or commission, the fee for which is not otherwise fixed by law, \$1. For cancelling tax sale and issuing and sealing certificates of redemption, \$3. For issuing order to county treasurer for redemption of forfeited tax, \$2. For trying and sealing weights and measures by county standard, together with all actual expenses in connection therewith, \$1. For services in case of estrays, \$2."

Government Performance Services

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Preliminary Fee Profile



Government Performance Services

Expense and Cost Consulting

Champaign County, Illinois Cost of Sheriff Fee Services

> Presented by Bellwether, LLC

> > June 7, 2013

Introduction & Background

Purpose and Scope of the Study

The Champaign County Sheriff engaged Bellwether, LLC. (Bellwether) to provide a preliminary review of the actual costs of providing permitted fee services within the County Sheriff's office. The Office currently charges fees to residents and non-residents of Champaign County as services are requested or needed.

The principal goal of the preliminary study was to evaluate aggregate collected fees to estimate the alignment of current fees to actual costs. This evaluation used leading indicators to juxtapose fee alignment and therefore <u>does not</u> provide the full calculation necessary to meet (55 ILCS 5/4-5001) (from Ch. 34, par. 4-5001)(Sheriff Fees) or US Office of Management & Budget Circular A-87 requirements.

We believe that aligning fees with actual costs is good public policy in that it helps to place the financial burden of government on the users of specific government services, including out-of-county residents and companies who may use the services of Champaign County but may not be property tax payers in the County. Bellwether does not propose specific recommendations for establishing or changing fees. Our observations may suggest an increase in some fees may be warranted and acceptable under current state law. The decision to change or add fees is the sole responsibility of Champaign County government.

Overview

Bellwether has concluded that many of the fees currently associated with services, programs and activities provided within the Champaign County Sheriff's office may not be aligned with the actual cost of providing these services.

Champaign County's last Cost of Services study was conducted several years ago. Years of regular wage management and increased costs for goods and services have placed a strain on budgets and suggest that some services are being subsidized by General Fund property tax revenues.

Many of the services provided by the Office are requested infrequently, as such, fee adjustments to low volume services may not produce a measureable difference in the funding of the Office. That said, leading indicators suggest an imbalance of cost-to-fee on a number of commonly provided services.

Overall projections, while directionally correct, cannot be exact without more detailed "transaction by type" evaluations. Projections related to overall current and future revenue by fee are estimates.

Additionally, available information suggests Champaign County may be subsidizing grant administrative costs from the General Fund. A preliminary review suggests indirect expense calculations likely have low valuations of administrative and facilities costs in grant accounting. These findings suggest the need for an updated Cost Allocation Plan for shared county services and facilities.

The Bellwether Approach (Preliminary Fee Reviews)

The Preliminary Fee Review is an intentionally high-level and rapid analysis of aggregate data related to the operations and expenses of the department. Central to the analysis is:

- Annual budgeted expenses
- Inclusion (or exclusion) of expense categories or lines within the department budget(s)
- Current revenues derived from fees
- Current revenues derived from other sources
- Service requests Volumes and trends
- Changes in State Law or Regulations
- Appropriate exclusions of data (related to services that are non-eligible for fees)

Bellwether engaged key County staff only to the extent necessary to collect and clarify the data. In addition, assumptions were prepared to account for the likely scope and amount of indirect expenses. The provided data was assessed for reasonableness and completeness. The Bellwether analysis produces a likely "gap" in fee revenue, typically in a range.

Two principle methods were employed to project the fee potential for the Champaign County Sheriff's Office.

- Department Level Benchmarks: Using department level benchmarks for county departments to calculate the fee activities as a percent of total labor and indirect costs. High level analysis using this method suggests potential revenue increases of \$170,240 annually.
- 2. Fee Level Benchmarks: Using the Illinois State Statute's description of allowable fees and comparable peer benchmarks to determine the current fees percentile to the control group. This method identifies significant gaps between peer fees and highlights allowed fees not represented on the current fee list and not having reported fee revenue. High level analysis using this method suggests potential revenue increases of \$148,400 annually.

Direct & Indirect Expenses

Both direct and indirect expenses may be included for the purposes of establishing the cost of services under Illinois law. Direct expenses are expenses, including labor, that are directly incurred for the purpose of delivering a particular service. These expenses include pre-printed forms, dedicated equipment and software, or dedicated office facilities. Indirect expenses are expenses that include shared management services or administrative costs, portions of shared facility costs and maintenance and portions of shared equipment.

For the purposes of this Preliminary Review direct and indirect costs were estimated at the aggregate department level. Expenses were reduced to reflect that not all activities within the Sheriff's office are eligible to collect fees.

If a full cost review is requested expenses will be reduced to the lowest possible level and allocated to specific activities and services consistent with the requirements of a detailed cost study.

Direct Expenses (Preliminary Aggregate View)

Expense Item Allocation Process		
Employee Labor Costs	The cost of employee time is calculated including direct compensation, taxes and benefits.	
Required Materials (supplies)	The cost of specific required materials (i.e. Marriage Certificate paper stock) that could be directly associated with specific services are allocated to only those services.	
Dedicated Equipment, Software, and Facilities	Where possible to connect expenses directly to specific activities costs are allocated to only those services.	

Indirect Expenses (Preliminary Aggregate View)

Expense Item Allocation Process		
Facilities	Estimate fair share facilities and other general corporate expenses. Detailed analysis will be done during a full cost study.	
General Management & Administrative Time	The cost of management time, training time, and other administrative time is allocated to the services under review based on the amount of time employees spend providing the services under review. Not all management and administrative time is allocated to the services under review as other work is conducted within the office that is not subject to service fees.	
General Equipment, Telephone and Supplies	The cost of equipment and supplies that are used to provide multiple services within the office are allocated based on the volume of transactions in the office, and the estimated consumption of the resource per transaction.	

Current Fee Revenues

For the purposes of this preliminary review, FY2012 transaction volumes were used. Fees that were collected for a dedicated purpose (i.e. Actual cost for inmate meals), or fees collected and distributed to other entities (i.e. Certified Mail), were subtracted from overall fee revenue.

Funding Gap

The funding gap was projected using:

- Expense side budget data
- Assumptions related to the percentage of expenses (including labor) that may be attributable to fee related services
- Assumptions related to likely indirect expenses that may be attributable to fee related services
- Fee revenues from FY2012

The aggregate fee funding gap for the Champaign County Sheriff's office is projected to be as high as \$170,240 based on two projection models. It is not likely that the entire amount can be attributed to services for which a fee can be collected.

In addition, elected officials may set selected fees below cost. Capturing 40-50% of the gap is a reasonable expectation (\$68,096 to \$85,120 annually). Realizing additional fee revenue is entirely dependent on the decisions of Champaign County elected officials after a full cost study is performed.

Potential revenue from updating grant indirect costs is not included in this estimate. A full Cost Allocation Plan would be required to provide grant writing staff with updated costing data. Results would vary by grant, however a significant savings for the general fund may be available.

The Bellwether Approach(Full Cost Studies)

Bellwether's method of remote data collection provides the Sheriff's staff the opportunity to provide detailed input into the day-to-day work being done in the office. Tasks are grouped by common elements allowing juxtaposition of costs for infrequent tasks.

On site data collection by Bellwether associates allow for direct observation of the flow of the work and clarification of data. Employees participate in individual interviews and are observed to confirm the most common practice for providing the services in question.

Bellwether uses a detailed modeling method known as Activity Based Costing. This model creates a fully transparent view of the cost of services provided. At a high level, our analysis illustrates;

- Labor Costs as a value per minute
- General administrative costs apportioned by activity
- Consumable costs per transaction
- Equipment/Software costs apportioned by transaction
- Facility Costs apportioned by function
- Third party costs per function
- Function costs apportioned by transaction

Fee prices are defined by state laws and county ordinances. County governments may charter cost studies to review the appropriateness of these fees and make adjustments to meet actual expenses. The process and authority to adjust these fees are addressed in laws of the State of Illinois - (55 ILCS 5/4-5001) (from Ch. 34, par. 4-5001)(Sheriff Fees), prescribing:

"The foregoing fees allowed by this Section are the maximum fees that may be collected from any officer, agency, department or other instrumentality of the State. The county board may, however, by ordinance, increase the fees allowed by this Section and collect those increased fees from all persons and entities other than officers, agencies, departments and other instrumentalities of the State if the increase is justified by an acceptable cost study showing that the fees allowed by this Section are not sufficient to cover the costs of providing the service. A statement of the costs of providing each service, program and activity shall be prepared by the county board. All supporting documents shall be public records and subject to public examination and audit. All direct and indirect costs, as defined in the United States Office of Management and Budget Circular A-87, may be included in the determination of the costs of each service, program and activity.

In all cases where the judgment is settled by the parties, replevied, stopped by injunction or paid, or where the property levied upon is not actually sold, the sheriff shall be allowed his fee for levying and mileage, together with half the fee for all money collected by him which he would be entitled to if the same was made by sale to enforce the judgment. In no case shall the fee exceed the amount of money arising from the sale.

In addition specific statutes provide:

Sex Offender Registration Fee

"Sex Offender Registration - (730 ILCS 150/3) - (6) The person shall pay a \$100 initial registration fee and a \$100 annual renewal fee. The fees shall be used by the registering agency for official purposes. The agency shall establish procedures to document receipt and use of the funds. The law enforcement agency having jurisdiction may waive the registration fee if it determines that the person is indigent and unable to pay the registration fee. Thirty-five dollars for the initial registration fee and \$35 of the annual renewal fee shall be used by the registering agency for official purposes. Five dollars of the initial registration fee and \$5 of the annual fee shall be deposited into the Sex Offender Management Board Fund under Section 19 of the Sex Offender Management Board Act. Money deposited into the Sex Offender Management Board Fund shall be administered by the Sex Offender Management Board and shall be used by the Board to comply with the provisions of the Sex Offender Management Board Act. Thirty dollars of the initial registration fee and \$30 of the annual renewal fee shall be deposited into the Sex Offender Registration Fund and shall be used by the Department of State Police to maintain and update the Illinois State Police Sex Offender Registry. Thirty dollars of the initial registration fee and \$30 of the annual renewal fee shall be deposited into the Attorney General Sex Offender Awareness, Training, and Education Fund. Moneys deposited into the Fund shall be used by the Attorney General to administer the I-SORT program and to alert and educate the public, victims, and witnesses of their rights under various victim notification laws and for training law enforcement agencies, State's Attorneys, and medical providers of their legal duties concerning the prosecution and investigation of sex offenses."

Electronic Home Detention Fee

"To the extent that he or she is able to do so, which the Department of Corrections by rule shall determine, the offender must pay for the cost of the electronic home monitoring. (Source: P.A. 94-988, eff. 1-1-07; 95-640, eff. 6-1-08.)"

The **Bellwether** Baseline Fee Study methodology meets or exceeds all provisions of the above stated laws and guidelines.

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