WorkComp Additional Information

Report WC to HR ASAP

- Supervisor needs to notify HR immediately via WorkComp@
- .. either email WorkComp@ (or have someone send an email to WorkComp@ within the hour)
- .. if within the hour is not possible, then as soon as feasible
- .. no later than 10am the next morning
- Initial email report to WorkComp@ needs to include
 - .. briefly what occurred
- .. who was injured
- .. if medcor was called
- .. where person was taken
- .. form of transport
- .. if there were witnesses
- any initial status summary (e.g., restricted duty, days off release to duty, further care needed, etc.)
- .. the names and contact information for everyone that HR may need to contact
- Because only supervisors know exactly what has been collected and/or sent in, please ensure WorkComp@ *and* TPA/Claims have received all forms and all supporting information

Submit WC Forms

- The supervisor is responsible for submitting Work Comp forms to HR via WorkComp@
- "Submitted" means, complete, correct, signed, dated, and to HR
- Blank forms are on the County Intranet (not the public site) under Forms / WC Forms
- Required Forms:
- .. Employee Injury (by employee)
- .. Supervisor (by supervisor)
- .. Witness (by *all* witnesses)
- Due within 24 hours
- Must be submitted within 72 hours
- No exceptions
- If possible:
 - .. fill out forms electronically and send to WorkComp@
- If the forms are filled out by hand,
- .. they must be submitted to HR within 72 hours
- .. please carry the forms to HR and hand them to an Admin Svs staff member and let them know these are workcomp forms

Submit Medical Auth Form(s)

- The supervisor is responsible for ensuring all of the required medical and pharmacy forms are filled out completely (including physical or electronic signatures)
- This includes the initial form that is available on the County Intranet under Forms / WC Forms
- This includes any additional medical authorization, Rx authorization, or other forms required by TPA/Claims
- This includes any and all WorkComp related documentation provided to employee or supervisor by medical providers, and/or required by TPA/Claims; for example:
- .. pharmacy (Rx) billing forms
- .. medical notes
- .. medical assessments
- .. futher instructions
- .. follow-up appointments
- .. diagnoses / prognoses
- .. return to work slips

Communication is Key

- The following needs to be copied on all emails that include material information about the claim:
- .. WorkComp@
- .. Claims Adjuster
- .. Supervisor

Employee Should Comply

- Comply with doctor's orders
- Cooperate with requests from HR
- Seek and receive services as needed

Provide Employee Support

- Supervisor should call check in with employee WEEKLY (by phone if possible) until the employee returns to work or the case is closed
- After employee returns to work, checkin with employee at least monthly until the claim is closed.
- Send any information about the employee's change in status or questions/concerns the employee has to WorkCome@
- Every 90 days, HR should remind employee of supportive EAP services and encourage use of those services

Carle Clinic for OccMed (Occupational Medicine)

810 W Anthony Drive Urbana, IL

Mon-Fri 8am to 5pm

217-383-9400

OSF Urgo Clinic (includes for OccMed)

2043 S Neil St, Champaign 2718 N Prospect, Champaign 520 N Cunningham [opening soon]

Everyday: 8am to 8pm 217-337-3852

To Schedule an Appt: www.osfurgo.org

WorkComp Codes & Payroll

There are special payroll codes for WorkComp, including for light duty or for being off due to injury

Please help ensure this is coded correctly by emailing off-days and/or light-duty days to HR@ and WorkComp@