

County Board

July 18, 2013
Handouts

Item XI-A-1: Resolution No. 8578 Appointing Joyce Dill to the Developmental Disabilities Board-Term Ending 6/30/2015

Item XI-A-2: Resolution No. 8579 Appointing Philip Krein to the Developmental Disabilities Board – Term Ending 6/30/2016

Item XI-A-8: Background Experience of Richard Norton for Appointment to the Community Action Board-Term Ending 12/1/2015

Item XI-A-9: Medical Background Information of Tassilo Homolatsch for Appointment to the County Board of Health-Term Ending 6/30/2016

Item XI-B-12: Nursing Home Report-Kitchen Update

RESOLUTION NO. 8578

RESOLUTION APPOINTING JOYCE DILL TO THE
CHAMPAIGN COUNTY DEVELOPMENTAL DISABILITIES BOARD

WHEREAS, pursuant to 55 ILCS 105/3, the Champaign County Board established that two additional members will be appointed to the Champaign County Board for Care and Treatment of Persons with a Developmental Disability within 60 days of the passing of Resolution No. 8540 on June 20, 2013, and that the terms of office for those two additional members will be from the date of appointment to June 30, 2015 for the first appointee, and from the date of appointment to June 30, 2016 for the second appointee; and

WHEREAS, Alan Kurtz has submitted to the County Board his appointment of Joyce Dill to the Champaign County Developmental Disabilities Board; and

WHEREAS, Such appointment requires the advice and consent of the County Board under 55 ILCS 105/3;

NOW, THEREFORE, BE IT RESOLVED By the Champaign County Board that the County Board does hereby advise and consent to the appointment of Joyce Dill to the Champaign County Developmental Disabilities Board for a term commencing July 19, 2013 and ending June 30, 2015; and

BE IT FURTHER RESOLVED That the County Clerk transmit a certified copy of this resolution to: Joyce Dill 2311 John Drive Urbana, IL 61802.

PRESENTED, ADOPTED, APPROVED, AND RECORDED this 18th day of July A.D. 2013.

Alan Kurtz, Chair
Champaign County Board

ATTEST: _____
Gordy Hulten, County Clerk
and ex-officio Clerk of the
Champaign County Board

RESOLUTION NO. 8579

RESOLUTION APPOINTING PHILIP KREIN TO THE
CHAMPAIGN COUNTY DEVELOPMENTAL DISABILITIES BOARD

WHEREAS, pursuant to 55 ILCS 105/3, the Champaign County Board established that two additional members will be appointed to the Champaign County Board for Care and Treatment of Persons with a Developmental Disability within 60 days of the passing of Resolution No. 8540 on June 20, 2013, and that the terms of office for those two additional members will be from the date of appointment to June 30, 2015 for the first appointee, and from the date of appointment to June 30, 2016 for the second appointee; and

WHEREAS, Alan Kurtz has submitted to the County Board his appointment of Philip Krein to the Champaign County Developmental Disabilities Board; and

WHEREAS, Such appointment requires the advice and consent of the County Board under 55 ILCS 105/3;

NOW, THEREFORE, BE IT RESOLVED By the Champaign County Board that the County Board does hereby advise and consent to the appointment of Philip Krein to the Champaign County Developmental Disabilities Board for a term commencing July 19, 2013 and ending June 30, 2016; and

BE IT FURTHER RESOLVED That the County Clerk transmit a certified copy of this resolution to: Philip Krein 803 S Elm Blvd Champaign, IL 61820.

PRESENTED, ADOPTED, APPROVED, AND RECORDED this 18th day of July A.D. 2013.

Alan Kurtz, Chair
Champaign County Board

ATTEST: _____
Gordy Hulten, County Clerk
and ex-officio Clerk of the
Champaign County Board

COMMUNITY ACTION BOARD

APPLICATION ADDENDUM

RELEVANT BACKGROUND EXPERIENCE

RICHARD E. "DICK" NORTON

Currently Regional Director of Development, University of Illinois Foundation, University of Illinois at Urbana-Champaign.

Currently Board of Directors, Lake Park Homeowners Association, Champaign, IL.

Past President, Board of Directors, Southern Illinois University at Edwardsville Alumni Association.

Board of Directors, YMCA, Alton, IL.

Board of Directors, Ronald McDonald Family Room, Fort Wayne, IN

Director of Development at Indianapolis Museum of Art, Rehabilitation Hospital of Indiana (Indianapolis, IN), Ball Memorial Hospital (Muncie, IN), and Parkview Hospital (Fort Wayne, IN).

Board of Directors, Association of Fund Raising Professionals, Indianapolis, IN.

Community Funds Allocation Panel, United Way of Central Indiana, Indianapolis, IN.

Indianapolis Chamber of Commerce, Indianapolis, IN.

Muncie-Delaware County Chamber of Commerce, Delaware County, IN

Adjunct Faculty, College of Professional Studies, Indiana Tech, Ft. Wayne, IN

Board of Directors, Anthony Wayne Rotary, Fort Wayne, IN.

Board of Directors, Fort Wayne Sister Cities International, Fort Wayne, IN

Volunteer, Illinois Marathon.

7/11/2013

Tassilo Homolatsch Medical Background Information for County Board of Health Application

- ▶ Career Respiratory Therapist
- ▶ Was first respiratory therapist in this area to branch out to become a contractor of medical services. Subsequently, several others had followed and started successful home healthcare businesses.
- ▶ Job creator !
- ▶ Conceptualized, started and developed for over a decade the concept of a pulmonary function and therapy department as an outpatient department in Christie Clinic which was at that time an eighty-physician clinic. Titled as Chief of Pulmonary Function & Therapy
- ▶ As relayed by then Director Arthur Perkins after having returning from a national convention of clinic administrators, "No other clinic in the US has this, not even Mayo's!"
- ▶ The department soon became a testing center for the State of Illinois' Division of Vocational Rehabilitation Disability Determination Services for testing for claims of pulmonary disability to this east-central Illinois area and also OSHA screenings.
- ▶ Past owner of a clinic medical department for over a decade
- ▶ Past owner of a hospital medical department taking it from a marginally operating department to a sound hospital revenue center
- ▶ Also had enjoyed employment as Director of Pulmonary Function with Carle Clinic



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To: Operating Board
Champaign County Nursing Home

From: Scott Gima

Date: July 10, 2013

Re: **Flash Update**
Kitchen/Dietary/Dining Services

Historically the dining experience at CCNH has been sub-par. This department has seen multiple deficiencies in each of the last two IDPH and local CUPHD annual surveys. Resident and family complaints have not diminished over the past year and probably went back even further. The monthly satisfaction surveys also show poor dining satisfaction scores. Over the weekend, Gary Maxwell was contacted by a family member related to her mother not receiving her dinner.

Improving dining services has been a priority. This memorandum provides a summary of the steps being taken.

The previous Administrator before Karen focused on improving the Dietary Director's supervisory skills. Unfortunately, this course of action proved ineffective and no improvements occurred. As interim Administrator, Karen began working with the Supervisor. Due to a lack of progress, Karen instituted a formal performance improvement plan in early 2013. The Director resigned effective 2/21/2013. Recruitment of a new Director occurred relatively quickly and the current Director started on April 10th.

After reviewing kitchen procedures and dining services and IDPH industry concerns regarding the hazard of having steam tables accessible to residents and unmanned in the dining rooms areas, Juwana, in conjunction with CCNH's dietary consultant, an action plan was created. Implementation of the changes started in late June. The action plan significantly changes the processes in the kitchen and the dining room. These changes are summarized below.

Changes:

- New Menu/Production system
 - Smart Card system. Ensures every resident is fed and provided accurate diet and special food needs.
 - Revise menu cycle to incorporate Resident Council food requests and to make sure a wide variety of foods are served with limited repetition.
 - Rework menu recipes so that they are adjusted to census and/or number of portions for each meal
 - Incorporate production sheets along with the menu system to ensure proper amount of each food item is prepared.
- New Meal Delivery system. The old system delivered entrees and side dishes to steam tables located in each dining room. Final meal preparation took place in the dining rooms. Changes in the delivery system include the following:
 - Two steam tables will be moved into the kitchen.
 - Meals prepared in the kitchen and delivered to the dining rooms
 - Meal service times staggered to allow focus on one dining room at a time.
 - Dietary staff will be assigned to specific dining rooms
 - Resident assigned seating

The changes incorporated into the plan were developed with the input of the Resident Council. At the May meeting, Juwana solicited input from the Resident Council on menu items and changes that residents would like to see to improve their dining experience. The changes in the plan were then discussed with the Resident Council at the June Resident Council meeting.

Juwana discussed the changes in advance with dietary department staff. Over the past few weeks, the plan was again restated by Juwana and Karen. The last meeting took place on July 1st by the Assistant Administrator. Employees are also being held accountable to their job responsibilities – something that was not previously taking place on a consistent basis. The multiple staff meetings are in response to staff resistance. Due to this “reluctance,” the transition has not been smooth. Some turnover has occurred, but additional turnover will probably occur. I should also mention that AFSCME is on board with the changes.

Bumps in the road are inevitable. Last weekend, dietary staffing was an issue. Four call-ins out of eight scheduled staff contributed to the family complaint mentioned at the beginning of this memorandum. Attendance is one of the symptoms of some of our “poor” performing employees. The complaint that Gary received last weekend is one of the bumps in the road. This and every complaint is taken with great concern.

Earlier today, Karen received a compliment from a resident stating the changes have resulted in a noticeable improvement – we are on the right path.

If you have any questions, please call me at 314-434-4227, x21 or email me directly at stg@healthcareperformance.com.