



CAC Response to COVID 19

3/23/20-5/31/20

(revised 4/27/20)

We want to let our MDT partners know that we are here when you need us. However, due to the extension of the Shelter in Place directive from the Governor and the recommendations from the CDC we have put the following protocol in place. Please understand that this plan will be revised/updated based on the ever-changing needs of our community. To ensure you have the most recent version of this protocol please see the revised date above. Any revisions to this plan will be noted in this area with the most recent revised date.

- Essential forensic interviews will be conducted at the CAC. Essential is determined on a case-by-case basis with the input of the MDT members assigned to the case. For any case where the child is determined to be not at risk for the next four weeks, will be scheduled at a later time.
- Staff will work at home with communication via email and cell phones (Kari: 217-552-6848).
- When an interview is requested, CAC staff will need to obtain the caregivers name and phone number. Intake information will be done via phone and ahead of the interview if possible. In addition to the normal intake questions, ask if the caregiver or child has a fever, sore throat, cough, shortness of breath, muscle aches or has been exposed to someone with Covid-19. If so, the interview will not take place. Attendance at the CAC for an interview is limited to one caregiver and only the child(ren) who will be interviewed.
- Only one law enforcement detective, one DCFS investigator and two CAC staff will be permitted to attend a forensic interview. We have to keep the exposure level to everyone as low as possible.
- When the family arrives at the CAC, each family member will be required to wear a personal protective mask. If the family does not have access to a mask, one will be provided to each family member entering the CAC. The family will be required to wash their hands upon arrival at the CAC facility.
- Any toys/games used in the play room will be placed on the round table by the child/children using them. CAC staff will disinfect these items as well as all other areas used in the CAC with sanitizing wipes and a bleach disinfectant spray.
- In person MDT meetings will be canceled until further notice. For anyone who needs to staff a case we have the ability to host a ZOOM meeting. I will need you to email Mary Tewell (mtewell@co.champaign.il.us) the participants that need to be involved and dates and times



that will work for you and we can get this scheduled. The May 5th MDT meeting will be held virtually.

- CAC staff will take their temperatures an hour prior to arrival at the CAC. Anyone with a fever or exhibiting COVID-19 symptoms will not report to work.

- Clinicians are working with children/families on an as needed basis and utilizing Tele-mental Health Resources as they are able to.

Free, immediate mental health (telehealth) services are available by calling the following:

- For the uninsured/under insured: 217-402-5693 (Champaign County Christian Health Care Center)
- For a mental Health crisis: 800-373-1700 (Pavilion Hospital Champaign)
- Illinois Call4Calm text line (for stress related to the COVID-19 pandemic): text TALK to 552020 for English or HABLAR for Spanish.
- Illinois Warm line (mental health and/or substance use challenges): 866-359-7953 (M-F 8am-5pm)
- Crisis Text Line (24 hours a day): text HELLO to 741741
- CARES line (if your child is a risk to themselves or others, having a mental health crisis or you would like a referral for your child call the 24-hour Crisis and Referral line: 1-800-345-9049; TTY: 1-773-523-4504
- National Suicide Prevention Hotline (24-hour): 1-800-273-TALK (8255)

Please do not hesitate to reach out if you have any questions or concerns. The health and safety of all of you is our utmost priority at this time. Thanks for all you do! Be safe!