## CHAMPAIGN COUNTY MENTAL HEALTH BOARD (CCMHB)

#### And

# CHAMPAIGN COUNTY BOARD FOR CARE AND TREATMENT OF PERSONS WITH A DEVELOPMENTAL DISABILITY (CCDDB)

## COMMITTEE OF THE WHOLE (COW) STUDY SESSION

Minutes - September 20, 2006—6:00p.m

Illinois Terminal Building 45 East University Avenue Champaign, IL

**MEMBERS PRESENT:** Ernest Gullerud, Chair; Aillinn Dannave, Joyce Dill, Deloris

Henry, Holly Jordan, Mike McClellan

MEMBERS EXCUSED: Janet Anderson, Kathryn Hatfield, Mary Ann Midden, Thom

Moore, Michael Smith, Deborah Townsend

**STAFF PRESENT:** Peter Tracy, Executive Director, William Conlin, Nancy Crawford,

Mark Driscoll, Stephanie Howard-Gallo

**OTHERS PRESENT:** Julie Kartel, Mental Health Center (MHC); George Roth,

Consultant; Gladys Hunt, Elaine Shpungin, Nickki Pearce, Psychological Services Center (PSC); Mary Kay Pleck, League of Women Voters (LWV); Mary Evans, Prairie Center Health

Systems (PCHS)

#### **CALL TO ORDER:**

Dr. Gullerud, CCMHB Vice-President, called the meeting to order at 6:00 p.m.

#### **ROLL CALL:**

Roll call was taken and a quorum was not present.

#### COMMITTEE OF THE WHOLE STUDY SESSION:

### Performance and Outcome Measures—Present and Future:

A Briefing Memorandum from Mr. Conlin regarding performance evaluation and outcome measures was included in the Board packet. All funded programs are using outcome measures for measuring the quality and efficacy of services provided. Of the fifty-six programs funded by the CCMHB and the CCDDB, all are required to report at least quarterly on utilization. Agencies are further required to summarize measures of utilization, access and consumer outcomes as part of the Program Plan portion of the Agency Plan / Application for Funding. Agencies also report results of Consumer Satisfaction Surveys throughout the year as they occur.

Dr. Nicole Allen and Dr. Jennifer Greene, both from the University of Illinois Psychological Services Center (PSC) were invited to speak regarding the topic. They defined the purpose of the study session as an opportunity to:

- Address evaluation tasks related to systems change
- Discuss Board members ideas regarding the evaluation of a) systems of care and b) systems impact
- Propose possibilities for examining systems change
- Discuss resources needed to pursue systems change evaluation

CCMHB/CCDDB Ideas: How would you know that you had a "healthy" system of care in Champaign County? What indicators would alert you?

- Non-duplications of services
- *Interaction, cooperation, collaboration*
- Interagency team meetings
- Responsibilities to the environment
- Multi-agency task forces
- Consensus regarding evaluation systems and outcomes
- Fidelity of the implementation of programs
- Funding and revenue needs of agencies are met
- Equitable funding process is understood
- Voices are heard of people in the community being served

CCMHB/CCDDB Ideas: How would you know about the behavioral health impact of the CCMHB/CCDDB? What indicators would alert you?

- High School graduation rates
- Truancy rates
- Availability of alternative education
- Reduction of the number of children in foster care or in DCFS
- Use of best practice services
- Vocations options for developmentally disabled children
- Self-referrals

- Community narrative that services are available
- Social norms that allow help-seeking
- Decrease in poverty or homelessness
- *Trust in the system*
- Diversion from the court system
- *Great community for retirees (remain at home)*

## **APPROVAL OF MINUTES:**

A quorum was now present. Minutes from the August 16, 2006 Committee of the Whole meeting were included in the Board packet.

MOTION: Dr. Henry moved to approve the minutes from the August 16, 2006 Committee of the Whole (COW) study session. Ms. Dannave seconded the motion. A voice vote was taken and the motion passed.

BOARD ANN	OUNCEMENTS:		
None.			
ADJOURNMI	ENT:		
Dr. Gullerud adjourned the meeting at 7:25 p.m.			
Respectfully			
Submitted by: _		_ Approved by: _	
•	Stephanie Howard-Gallo	•	Dr. Ernest Gullerud
	CCMHB/CCDDB Staff		CCMHB Vice-President
Date:		Date:	

<sup>\*</sup>Minutes were approved at the 10/18/06 Committee meeting.